

COMMUNITY GUIDELINES

Thank you for choosing to engage with Ipsen on social media. We are active on social media so we can communicate with patients, healthcare professionals, advocacy organizations, partners, and anyone interested in learning more about our mission. Please note that engaging with Ipsen's social media accounts is subject to our community guidelines.

We strive to create a welcoming community and encourage you to follow and engage with us. We ask that our followers are always respectful of others. The following guidelines are intended to ensure all conversations that happen on our social media channels are open, friendly and productive:

1. All content generated by Ipsen's US affiliates is intended for US audiences only.
2. We do not follow everyone and following does not imply endorsement. We may share links to third-party sites; however, Ipsen does not endorse and is not responsible for content from those websites. Additionally, retweeting by Ipsen does not imply endorsement.
3. We encourage you to interact with us and others, but Ipsen is not responsible for user-generated content. We are not responsible for views expressed other than our own and cannot verify the accuracy of all statements made by third-party users on our channels.
4. You are encouraged to report side effects of prescription drugs to the U.S. FDA. Visit www.fda.gov/medwatch or call 1-800-FDA-1088. You may also report this information to the Ipsen Call Center at (855) 463-5127. Your doctor is the best resource for medical advice and information. If your comment includes possible side effects associated with an Ipsen product, we will contact you for further information.
5. We encourage you to engage with us but please know that we will not be able to reply to all tweets, posts or comments. Due to the highly regulated industry in which we operate, we cannot engage in discussions regarding medical advice or specific products or treatments.

In accordance with the above guidelines, we cannot address any of the following types of posts or comments, and users who violate these terms may be blocked and posts may be removed:

- Profane, offensive, discriminatory, disparaging or threatening content, or content that is disruptive to the community
- Content that is misleading, fraudulent, defamatory or libelous
- Content that mentions specific products or treatment options
- Irrelevant content that is regarded as "spam" (e.g., inappropriate, off-topic posts; links to videos/content not owned by Ipsen; sales or business advertisements)
- Content that contains proprietary, confidential, sensitive or non-public information about, or correlated to, Ipsen or any other person or company
- Posts containing personal health information

Our social media pages provide a forum to exchange information and perspectives – and your interactions with our social media platforms indicate your acceptance of our community guidelines. We will update these guidelines occasionally, so please check back if you are unsure whether your post aligns with our guidelines. We reserve the right to remove our social media platforms and their contents at any time. In the event of an occurrence beyond the scope of these guidelines, Ipsen may take actions not outlined here, as deemed necessary and appropriate. In addition to the privacy policy and terms of use of the third-party social media platform, your use of our social properties is governed by Ipsen’s Terms of Use and Privacy Policy.

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