



Privacy Notice – website visitors

This Privacy Policy describes the ways in which Personal Information about individuals (“Users”) who use this website (the “Website”) may be collected, stored and used by Ipsen Pharma SAS, based 65, quai Georges Gorse – 92100 Boulogne-Billancourt, France and Ipsen Ltd, 190 Bath Road, Slough, SL1 3XE, UK; Ipsen Pharmaceuticals, Blanchardstown Industrial Park, Snugborough Rd, Blanchardstown, Dublin, Ireland; Ipsen Biopharm, Ash Road, Wrexham Industrial Estate, Wrexham, LL13 9UF, UK and Ipsen Bioinnovation, 102 Park Drive, Milton Park, Abingdon, Oxfordshire, OX14 4RY, UK (together “Ipsen/we/us”), the data controllers.

In order to comply with any new regulation in the sector this Notice may periodically change, be modified, or otherwise updated without prior notification, therefore we invite visitors to consult this page periodically.

Personal data collected

Data provided voluntarily by the visitor

Ipsen may collect personal data when, or if, you register as a user or send an enquiry through our website, which may include your name, email address, and which country you live in. If you would like to receive information from Ipsen or contact Ipsen, these categories of personal information may be mandatory. We will identify what information is mandatory and what information is optional.

Technical data

In the normal course of their operations, the information systems and software procedures used for the operation of the Website collect personal data whose transmission is implicit when internet communication protocols are used. Such data includes IP address, the type of browser used, the operating system, the domain name and address of websites from or to which it is accessed, information about the pages visited by users on the web, access time and time spent on each page, analysis of the internal path and other parameters relating to the user's operating system and IT environment. Such technical/IT data is collected and used exclusively in an aggregated and anonymous form and may be used to determine liability in the event of alleged IT or electronic crimes that cause damage to the Website.

Use of personal data and legal basis

Your personal data will only be processed for the purposes of the legitimate interests pursued by Ipsen, namely having a better interaction with you as well as making the **Website** more useful for you, so your information may be used in order to:

- Respond to your requests or inquiries
- Personalise your experience

- Perform website analytics and measure website performance
- Track and monitor adverse events and other activities related to pharmacovigilance
- Maintain the Website, including for security purposes

Your personal data will not be sold, shared or otherwise distributed to third parties without an appropriate legal basis, or where we are required to do so because of an applicable law, court order or governmental regulation, or if such disclosure is otherwise necessary in support of any criminal or other legal investigation or proceeding here or abroad.

Personal data recipients

Ipsen may need to share your personal data with the following authorised third parties:

- **Ipsen and its affiliates**
- **Selected suppliers, service providers or vendors** acting upon Ipsen's instructions for website hosting, data analysis, order fulfilment, information technology and related infrastructure provision, customer service, email delivery, auditing, etc.
- **Legal or administrative authorities:** as required by applicable laws including laws outside your country of residence
- **Potential acquirers and other stakeholders** in the event of a merger, legal restructuring operation such as, acquisition, joint venture, assignment, spin-off or divestitures

In any case, Ipsen will require that such third parties:

- Commit to comply with data protection laws and the principles of this notice
- Will only process the personal data for the purposes described in this notice
- Implement appropriate technical and organizational security measures designed to protect the integrity and confidentiality of your personal data

Personal data transfers

Ipsen is a global biopharmaceutical group with affiliates, partners and subcontractors located in many countries around the world.

For that reason, Ipsen may need to transfer your personal data to other countries, including to outside the UK, EU or outside the European Economic Area, in countries which may not be regarded as providing the same level of protection as the UK and EU. In cases that Ipsen needs to transfer personal data outside the UK, EU or outside the European Union, we shall ensure that adequate safeguards, as required under applicable data protection legislation, will be implemented (including, notably, Standard Contractual Clauses, as applicable).

Term of retention of personal data

We will only retain your information in order to meet our operational needs and to comply with legislative requirements for retention in line with Ipsen's Retention and Archiving guidance.

Security

Your Personal Information will be stored on secure servers and maintained as strictly confidential. You are responsible for maintaining the secrecy of your unique password and account information, should these be collected via our website.

Your rights

You have the following rights regarding your information depending on the circumstances and applicable legislation:

Right	What does this mean?
a. The right of access	You have the right to obtain access to the information processed by Ipsen.
b. The right to rectification	You are entitled to have your information corrected if it is inaccurate or incomplete.
c. The right to erasure	This is also known as ‘the right to be forgotten’ and, in simple terms, enables you to request the deletion or removal of your information where there is no compelling reason for Ipsen to keep using it. This is not a general right to erasure; there are exceptions.
d. The right to restrict processing	You have rights to ‘block’ or suppress further use of your information in certain circumstances. When processing is restricted, Ipsen can still store your information, but may not use it further.
e. The right to data portability	You have rights to obtain and reuse your personal data in a structured, commonly used and machine-readable format in certain circumstances.
f. The right to object	You have the right to object to certain types of processing, in certain circumstances.

If you would like to exercise any of these rights, please send us a request by completing [this form](#).

If you are not satisfied with the response to your complaint or believe the processing of your information does not comply with data protection law, you can make a complaint to the relevant supervisory authority.

Redirect to external sites

To make it possible to incorporate Social Network functions directly within the **Website** (e.g. the “Like” function on Facebook, the “Follow” function on Twitter), some special tools named that Social plug-ins might be present on this **Website**.

All the social plug-ins are marked by the respective social network logo.

When you interact with a plug-in presents on the **Website** (e.g. by clicking the "Like" button) or leave a comment, the corresponding information is sent by the browser directly to the social network platform (in this example, Facebook) and memorised by it.

Please consult the privacy policy of the social network if you like to have more information about the purpose, type and method of personal data collection, processing, utilisation and storage by the social network platform as well as for details of how to exercise your rights.

At this moment no social plug-ins are present on the **Website**.

Links From/To third party web sites

From the **Website**, you may be able to use links to go to other websites, you may also be directed to the Website by third parties.

The Data Controller declines all responsibility for any requests for and/or granting of personal data to third party websites and in relation to management of the authentication credentials issued by third party entities.

You should review the privacy policies of any third-party site before providing any information.

Cookies and similar technologies

This **Website** uses cookies and similar technologies ("cookies"), including third-party cookies.

Cookies are small data files which are placed on your computer, smartphone or other device. Cookies are stored on the hard disk of your device without any risk of damaging it.

When you enter the **Website**, you can:

- Accept the use of cookies; or
- Refuse the use of cookies; or
- Set your Cookies preference.

Please consult our **Cookies Policy** if you like to have more information.

How to contact us

If you have any questions or comments about this Privacy Notice, please feel free to email Ipsen's Data Protection Officer at dataprivacy@ipsen.com.