

Project Name:

Service Quality Improvement in Neuroendocrine Tumours (NETs) – Establishing Clinical Audit in Scotland

Joint working project summary:

This project proposal reflects collaboration between IPSEN, Scottish NET Tumour Group (SCONET) and WoSCAN (WoS) hosted by NHS Greater Glasgow and Clyde that will allow establishment of clinical audit for NETs in line with national processes that are in place for other tumour types and that will directly inform service and quality improvement for NET patients and assist with the achievement of ENETS CoE certification which will support CoE status for the treatment of NETs in Scotland.

Objectives:

- To establish prospective clinical audit for all patients with neuroendocrine tumours across West of Scotland. Data collected will be in keeping with other national Quality Performance Indicators (QPIs) to inform improvement for patients and support CoE status for the treatment of NETs in Scotland.
- To review and update SCONET guidelines against latest clinical trial evidence and European guidance (2016 and 2017).
- Develop, lead and implement NET educational meetings with referring centres - delivered on a national basis.

Expected patient outcomes for this project:

- Improved quality of care, due to monitoring of patient treatment and outcomes and resulting quality improvement activities, benchmarked against gold standard of care
- Equity of access to treatment provided to patients with NET across WoS
- Improved audit outcomes resulting from service development and quality improvement activities.
- Improved diagnosis and provision of appropriate therapy
- Treatment in accordance with updated guidelines

Anticipated benefits for the NHS:

- Serves as a significant step towards the achievement of eNET (European Neuroendocrine Tumour Society) Centre of Excellence Certification which will support Centre of Excellence status for the treatment of NETs in Scotland.
- Ensure that patient treatment and outcomes can be monitored, assessed and benchmarked regionally and nationally.
- Provide accurate data to inform service development and drive quality improvement for patients with NETs, thus ultimately improving quality of care, equity of access to care and patient reported outcomes.
- Links with referring centers are strengthened and developed through education programme and this will result in equity of access to treatments across region.

Anticipated benefits for Ipsen:

- Ensures adherence to national and international treatment and diagnostic guidelines.
- Improved professional relationship and trust between Ipsen and NHS Scotland.

Project Start Date & Duration: September 2018, 18 months